

**Immediate Action Required**



**Products:**

**3M™ PELTOR™ X4 Series Earmuffs**

**Manufacturing Dates: March 2020 – September 2022**



3M Personal Safety Division is issuing a “Stop Use and Recall” for the 3M™ PELTOR™ X4 Series Earmuffs manufactured during a certain timeframe.

As part of 3M's ongoing commitment to delivering high-quality safety equipment, 3M is issuing a Stop Use and Recall Notice to customers for the 3M™ PELTOR™ X4 Series Earmuffs manufactured between March 2020 through September 2022. 3M has identified that X4 earmuffs manufactured during this time period may develop cracks on the exterior surface of the cups (see Appendix A). All product manufactured in this timeframe must be removed from service even if no cracks are visible on the cups. Please reference the directions below to determine the products that are impacted by this notice and any replacement instructions. There have been no reports of injuries or accidents associated with this notice.

Table 1: Affected Models

Cup Model ID	Color	Material Description	Material ID
X4A	GREEN	X4A US PELTOR OVER THE HD EARMUFFS 10/C	7000104073
X4A	ORANGE	3M PELTOR X4A- OR US 10/CS	7100097446
X4B	GREEN	X4B- US EARMUFF BACKBAND 3M PELTOR 10/CS	7100123161
X4P3	GREEN	X4P3E US PELTOR CAP ATTACH EARMUFFS 10/C	7000104078
X4P5	GREEN	3M PELTOR X4P5E US 10/CS	7100097429
X4P5	ORANGE	3M PELTOR X4P5E- OR US 10/CS	7100097526
X4P51	GREEN	X4P51E- US EARMUFF FULL BRIM 3M PELTOR	7100135827

**Instructions for End Users:**

**Step 1:** Determine if your earmuff model is affected, locate the Model ID printed on the outside of the cup (see Figure 1). Compare the Model ID on the cup to Table 1 (above). If the Model ID matches any in the table, continue to Step 2. If they do not match any in the table, your product is not affected by this Notice.

**Step 2:** Locate the manufacturing (mfg) date (MM/YYYY) printed on the outside of the cup (see Figure 1). If the earmuff manufacture date is on or between 03/2020 and 09/2022, your product is affected. Continue to Step 3.

**Step 3:** To coordinate the return of your affected product(s) for replacement visit [3m.com/PELTOR-X4-Replace](https://3m.com/PELTOR-X4-Replace) to view the details and complete the electronic intake form.

Figure 1: Model ID and Mfg Date



## Instructions for Distributors:

Upon receipt of this Notice, please contact our Customer Service department for a listing of the affected product sold to you. If you have affected inventory in stock, please return it to 3M for credit. Please immediately forward this Notice to any of your customers who have purchased affected products from you and provide any assistance requested by your customers to complete the process.

### If you have any questions, please contact our Technical Service Team:

US: Call 1-800-243-4630 or email [psdtechnicalsupport@mmm.com](mailto:psdtechnicalsupport@mmm.com)

Canada: Call 1-800-267-4414 or email [psdtechsupport-ca@mmm.com](mailto:psdtechsupport-ca@mmm.com)

3M remains committed to providing quality products and services to our customers. We apologize for any inconvenience that this situation may cause you. We appreciate your continued support of 3M Personal Safety products and services.

## Appendix A: Examples of cracking



**Personal Safety Division**  
3M Center, Building 235-2W-70  
St. Paul, MN 55144-1000

3M PSD products are  
occupational use only.

**3M Canada**  
P.O. Box 5757  
London, Ontario  
N6A 4T1

**In United States of America**  
Technical Service 1-800-243-4630  
Customer Service 1-800-328-1667  
[3M.com/hearing](http://3M.com/hearing)

**In Canada**  
Technical Service 1-800-267-4414  
Customer Service 1-800-364-3577  
[3M.ca/hearing](http://3M.ca/hearing)

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